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Quality Policy

At Velatron Technologies, we are steadfast in our commitment to delivering exceptional products and services that meet or exceed the stringent requirements of both AS9100D and ISO 9001 standards. Our Quality Management System (QMS) is integral to our operations, ensuring the highest level of quality, customer satisfaction, and continuous improvement in all aspects of our business.

Key Principles of Our Quality Policy:

- 1. Customer Satisfaction:** Our primary focus is to understand and fulfill the needs and expectations of our customers. By providing reliable and high-quality products and services, we aim to foster lasting partnerships and exceed customer satisfaction.
- 2. Compliance and Standards:** We adhere rigorously to the AS9100D and ISO 9001 standards, demonstrating our commitment to quality, regulatory compliance, and best practices. Our QMS is designed to ensure that our processes align with industry standards and legal requirements.
- 3. Continuous Improvement:** We foster a culture of continuous improvement at every level of our organization. Through regular assessments, audits, and feedback mechanisms, we identify opportunities for enhancement and implement proactive measures to continually elevate the effectiveness and efficiency of our processes.
- 4. Risk Management:** We are dedicated to identifying, assessing, and managing risks that could impact the quality of our products and services. By implementing robust risk management practices, we safeguard our operations and ensure resilience in the face of challenges.
- 5. Employee Engagement and Competence:** Our success is rooted in the skills, dedication, and competence of our employees. We invest in their professional development, encourage open communication, and empower them to contribute to our culture of quality excellence.
- 6. Innovation and Technology:** We leverage cutting-edge technologies and innovative solutions to maintain a competitive edge in our industry. By staying at the forefront of technological advancements, we ensure that our products and services are of the highest quality and meet evolving customer expectations.

This Policy is a reflection of our dedication to achieving and sustaining the highest levels of quality and customer satisfaction. Through the collective efforts of our skilled team, we are confident in our ability to meet the evolving needs of our customers and remain a leader in the custom magnetics industry.

Dec 11th, 2023

Piyush Kumar; P.Eng.

President & CEO, Velatron Technologies